

TIM NEWSletter

National Traffic Incident Management (TIM) Responder Training Program

July 2014

TIM Training Good Practices

In the movie, *A League of Their Own*, actor Tom Hanks says, "It's supposed to be hard. If it were easy, everyone would do it." This quote is fairly common but particularly relevant in the context of training **all** responders in traffic incident management. With the sheer number of disciplines, agencies, and individuals responsible for managing incidents in the U.S., not to mention the extreme demands on time and trying to do more with less, it's a given that training all responders will not be easy.

However, as the program has gained momentum over the past year, more and more states and regions are taking ownership of the training and figuring out how the aggressive goal of reaching all responders can in-fact be achieved. This commitment to the TIM training program has resulted in a number of implementation good practices, which

FHWA has started to document to help others responsible for training implementation benefit from lessons learned. A *Summary of Implementation Good Practices*, which is now available on the TIM Training SharePoint site, provides good practices categorized as follows:

- Implementation Committee
- Trainers
- Responder Training Session Scheduling and Coordination
- Outreach
- Training Records
- Funding

It's understood that what works for one entity may not work for the other, and that this initiative is never going to be easy – nothing worthwhile ever is. But by sharing information, successes, and good practices, the hope is to make this a lot less hard to accomplish.

FHWA would like to recognize and thank the following individuals for sharing their good practices during the last two national TIM training webinars:

- **Tony Young**,
FHWA – Kentucky Division
- **Al Phillips**,
Ohio Department of Transportation
- **Capt. Roger Hannay**,
Ohio State Highway Patrol
- **Capt. Danny Glick**,
Virginia State Police
- **Bruce Pettus**,
Missouri Department of Transportation
- **Darin Weaver**,
Oregon Department of Transportation
- **Donna Hardy**,
West Virginia Division of Highways

TIM Training Merits Cover Story in Missouri

The expanding Traffic Incident Management Responder Training Program in Missouri was featured in the March 2014 edition of *The Missouri Municipal Review*.

(https://c.ymcdn.com/sites/mocities.site-ym.com/resource/resmgr/march_review_files/newtrafficincidentmanagement.pdf)

The cover story spotlights the extensive TIM training programs in the Kansas City, Springfield, and St. Louis areas. More than 1200 incident responders are now on Missouri streets, roads, and highways using the more effective quick clearance methods included in the national curriculum.

Master Sergeant Bill Johnson, a crash re-constructionist for the Kansas City Police Department, said the department's participation in the program has changed how Missouri responders approach traffic crashes. "... we (now) show up with a mission and a plan to clear the accident and keep traffic moving. If we can take an action that prevents someone else from being hurt or killed, that's what our job is all about."

For more information about the Missouri strategy, contact:

Bruce Pettus

bruce.pettus@modot.mo.gov

Marc Thornsberry

marc.thornsberry@dot.gov

Success Story of the Quarter

In addition to highlighting good practices that focus on training implementation, FHWA would like to identify and share success stories from the field. These successes may come in the form of enhanced agency coordination, improved traffic control deployment, or innovative quick clearance strategies.

To support this effort, we ask that you submit your successes to FHWATIMTraining@hntb.com. Each quarter we will select a success story to share in the TIM Newsletter. The article will provide contact information for these successful practices to encourage networking and further discussion. Pictures are also welcome and much appreciated.

TIM Training HELPDesk

Please remember that the TIM Training HELPDesk is available Monday thru Friday, 9:00 am to 7:00 pm eastern.

HELPDesk Telephone:
(414) 410-6808

HELPDesk Email:
FHWATIMTraining@hntb.com

The purpose of the HELPDesk is to provide ongoing support to trainers after they have attended a Train-the-Trainer session. This includes questions about the training materials, assistance with training implementation, and assistance accessing the TIM Training SharePoint site.

Making It Easier to Communicate Your Training Opportunities

A new communications toolkit is now available for the National TIM Responder Training Program. Available on the TIM Training Sharepoint site, the materials are designed to make it easy to advance training in your state. The outreach and promotional materials include targeted email invitation templates and a brochure summarizing the program that you can customize for your training. The toolkit includes a PowerPoint presentation that can be tailored to your audience, from top executives to colleagues at other agencies. Other communications tools include an article that can be modified for newsletters or blogs. The package includes about everything you need to promote, invite, orchestrate and multiply successful training in your area. The only thing missing is you.

New TIM Website: SafeQuickClearance.org

The International Association of Fire Chiefs (IAFC), in partnership with FHWA, has developed www.safequickclearance.org. The website is devoted to sharing traffic incident management training and resources. IAFC's goal is to make this website useful and relevant to anyone looking for more information on TIM across the country.

IAFC is looking for your events, resources, SOPs, best practices! Example items they would like to post include:

- **Class Listings:** including date, location, and any specialized information, such as registration details
- **Events:** TIM-related events (for example, a state fire chiefs conference will have a presentation and an exhibit booth)
- **News and Updates:** articles, stories, announcements
- **Resources:** information, documents, guidance, case studies, etc.

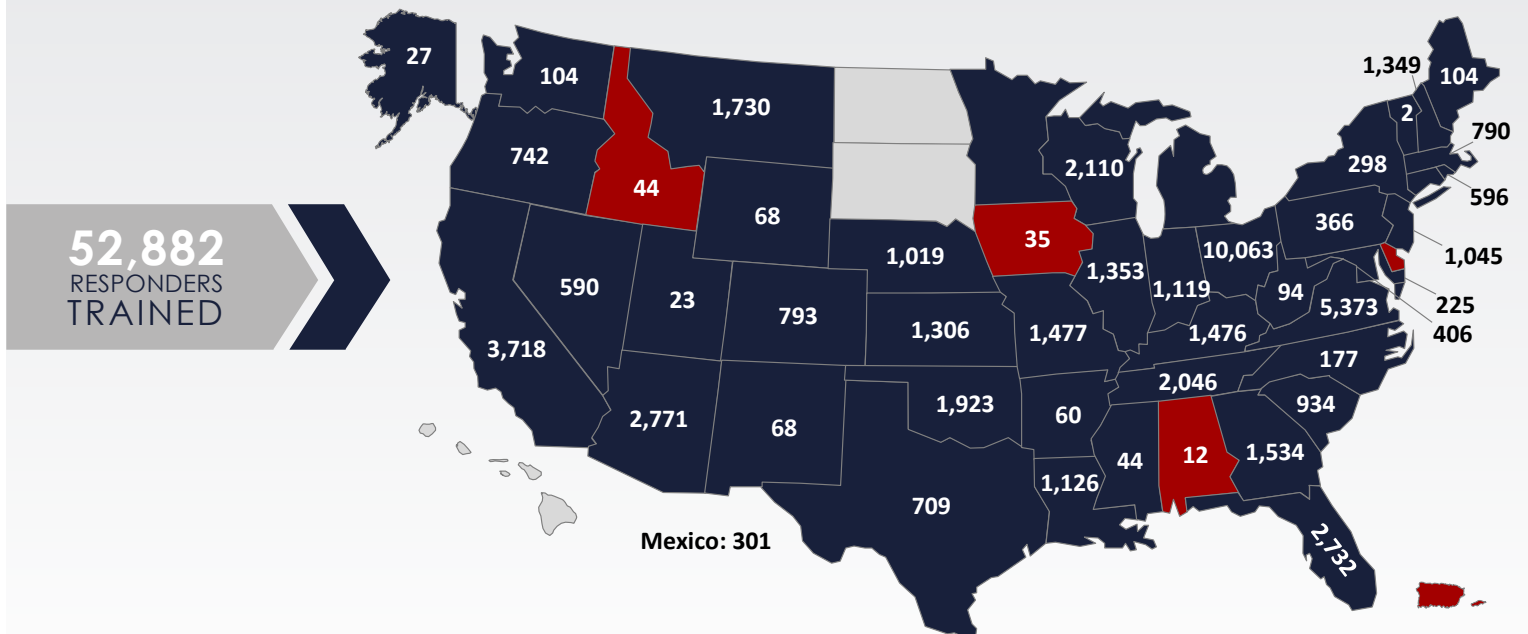
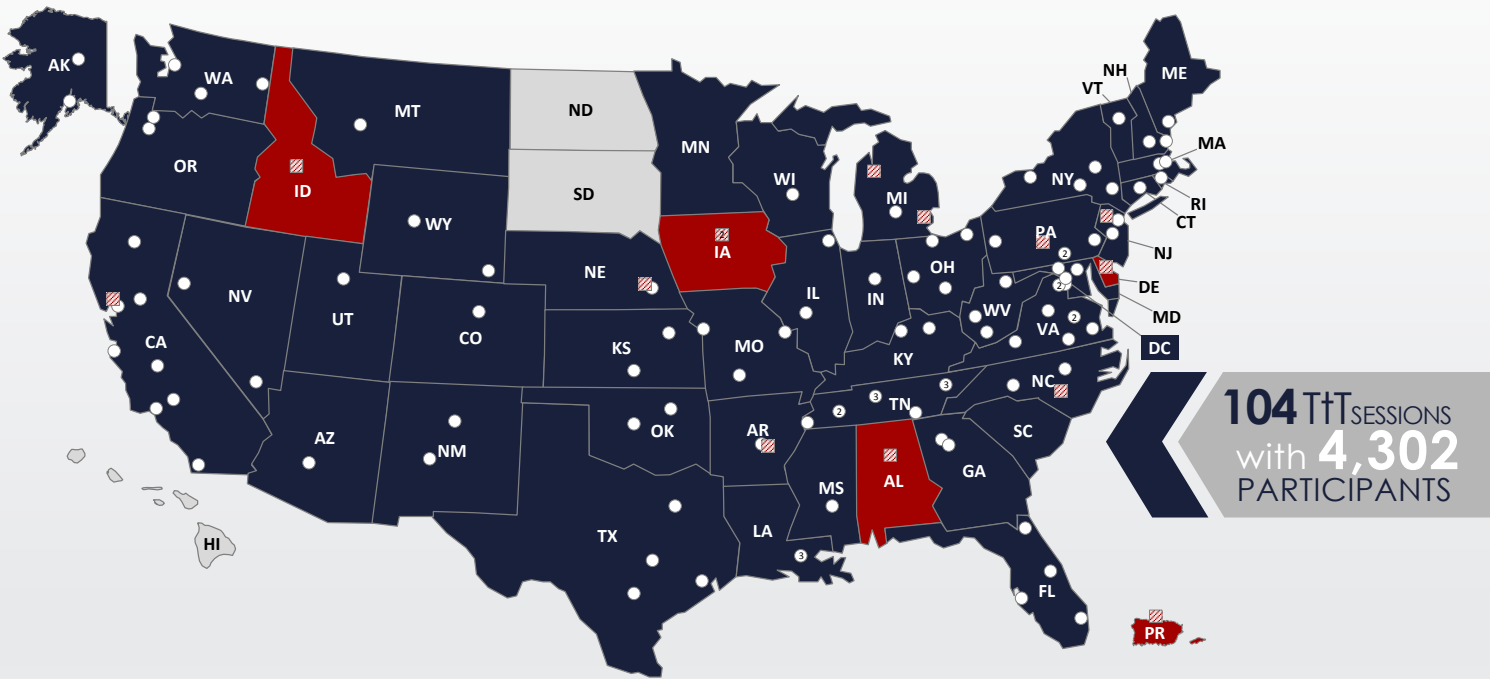
Please forward any items you would like to post to the site to Laura Bell, IAFC Program Manager, traffic@iafc.org, (703) 537-4810.



www.safequickclearance.org website



National TIM Responder Training Program Implementation Progress As of August 24, 2014



57,184 TOTAL TRAINED